



Team Parent Representatives

St. Marys Minor Hockey Association is committed to providing a positive learning environment where all individuals are treated fairly and with respect. Being a member of this association should be a positive, rewarding, and beneficial experience for all - players, coaches, parents, officials, and volunteers.

St. Marys Minor Hockey Association fully endorses the Code of Conduct outlined in our Policies and Procedures and has also created the following disciplinary policy to ensure that all members interact and communicate in a fair and safe environment...

24-Hour Rule:

Unless there is an immediate safety issue, parents/guardians of players must wait 24 hours then contact your parent rep following the game or practice of incident on topics related to their child(ren). The 24-hour period is a time to "cool off" for both parties so things can be discussed in a calm, unemotional manner and not "in the heat of the moment". Failure to abide by this guideline will result in the following penalties (on a per season basis):

1st offense - Verbal and written warning (via email)

2nd offense - Removal from all club activities for two weeks - player and parent/guardian. That means the participant cannot be at practices, games, or any other events.

Further offences will be revised and assessed by the Disciplinary Committee and dealt with at the discretion of St. Marys Minor Hockey Association.

Duties of Team Parent Representative:

It is the duty of the Team Parent Representative to work closely with the coaching staff and with the Division Rep to ensure that all members (coaches, parents, players, volunteers) are being treated fairly and with respect.

Specifically, you will need to...

- review the Code of Conduct outlined in our Policies and Procedures (available on our website at www.smmha.ca).
- familiarize yourself with the Philosophy outlined by the coach and the Communication (24-Hour Rule) policy developed by SMMHA (you should received copies of both from the Head Coach).
- be the "buffer" between the parents and the coaching staff. If there is an issue, parents/guardians are to come to you first (after waiting 24 hours) before approaching any staff. If this is a minor issue, hopefully you will be able to resolve the issue on your own. If needed, you can take the issue/concern to the coaching staff for review and discussion.
- consult with the Division Rep to him/her informed about what is happening regarding team disputes and concerns and seek further direction if needed.
- consider all information shared with you to be personal and confidential. Only share what you feel is critical to resolving the situation with any coaching staff.
- arrange meetings with parents and coaching staff (and possibly Division Reps) as needed to discuss concerns.

St. Marys Minor Hockey endorses a positive and respectful environment for all members of our association. All parents, coaches, players, and volunteers are expected to communicate in a positive, professional manner and in the best interest of the team and all players involved. SMMHA would like to thank you for accepting this volunteer position and we encourage you to seek assistance from your Division Rep as needed to ensure this season is a positive and successful one for all players and members involved.